

Useful addresses and telephone numbers

There are a number of organizations and services for older people in the Royal Borough of Kensington and Chelsea please see below. For current and latest information, please contact the Resident Support Co-ordinator.

Council

The Royal Borough of Kensington and Chelsea

Address: Town Hall, Hornton Street
London W8 7NX

Telephone: 020 7361 3000

Email: information@rbkc.gov.uk

Customer

Services: RBKcustomerservices@rbkc.gov.uk

Opening hours: Monday to Friday: 8.30am to 5pm

Transport: Tube: High Street Kensington (Circle and District)

Buses: 9, 10, 27, 49, 52, 328 serve Kensington High Street

Privately run car park beneath the adjacent Central Library

Newsletter: Borough newsletter printed quarterly

Citizens Advice Bureaux

Kensington Citizens Advice

Address: 2 Acklam Road
London W10 5QZ
(on the corner of Portobello Road)

Telephone: 0300 330 1174
(ADVICELINE: Mon - Fri 10am - 4pm)

Email: www.kensingtonandchelseacab.org.uk

Chelsea Citizens Advice

Address: Old Town Hall
Kings Road
London SW3 5EE

Telephone: 0300 330 1174
(ADVICELINE; Mon pm and Thurs pm)

Email: www.kensingtonandchelseacab.org.uk/

Age UK Kensington & Chelsea

Address: 1 Thorpe Close
London W10 5XL

Telephone: 020 8969 9105

Email: administration@aukc.org.uk

Open Age

Open Age works across Kensington and Chelsea, Westminster and Hammersmith and Fulham and their services are for anyone aged 50 or older.

They provide a wide range of physical, creative and mentally stimulating activities to enable older people to develop new skills, fulfil their potential and make new friends.

The weekly activities take place at the New Horizons Centre in Chelsea, the Second Half Centre in North Kensington and the Avenues Centre in North Westminster, as well as community centres, sheltered housing, church halls and libraries across the boroughs that they work in.

For further information please call us on 020 8962 4141 or visit www.openage.org.uk

Kensington and Chelsea Shopper

Kensington and Chelsea shopper, the service is part of Westway Community Transport, provides door to door escorted shopping service for the frail, elderly and disabled residents within the borough.

Address: 240 Acklam Road
London W10 5YG

Telephone: 020 8964 4928
020 8968 2040

Email: info@westwayct.org.uk

Hours: Monday to Friday: 1pm - 4pm (bookings line)

Services: Once booked onto the scheme clients will be picked up from home and taken to their favoured shopping destination. Assistance with shopping can be provided to those who require it, and you will be taken back home afterwards.

The K&C Shopper calls at: Sainsbury's (Ladbroke Grove and Cromwell Road); Marks and Spencers (Kings Road); Waitrose (Kings Road and Kensington High St.); Peter Jones (Kings Road), Tesco (Brook Green) and Tesco (Olympia).

Taxicard Scheme

The Taxicard scheme, available from the council, offers subsidised travel in licensed taxis and private hire vehicles to London residents with serious mobility impairments or who are severely sight impaired. It enables members who have difficulty in using buses, trains and tubes to get out and about.

The scheme provides trips for social purposes, for example going shopping, visiting friends and family, and going out to events.

The Taxicard can be used 24 hours a day, 365 days of the year – subject to the availability of vehicles.

Kensington Central Library Reading Group

The reading group based at Kensington Central Library.

Address: Kensington Central Library
12 Phillimore Walk
London W8 7RX

Telephone: 020 7361 3010
Email: libraries@rbkc.gov.uk

Hours: Third Monday every month: 6pm - 7.30pm

Transport: Tube: High Street Kensington
(Circle and District Lines)

Buses: 9, 10, 49, 52, 70, 28 and 328

Notes: For details of meeting please visit:
www.rbkc.gov.uk/reading-groups

Police

Address:	Police station 72 Earl's Court Road London W8 6EQ
Telephone	
Non-emergency:	101
Emergency:	999
Hours:	The front counter at this station has closed; the nearest 24-hour station to this location is Shepherd's Bush Police Station.
Transport:	Tube: High Street Kensington (Circle, District) or Earls Court (District, Piccadilly); Buses: 328, C1.

Hospitals

Chelsea and Westminster Hospital	369 Fulham Road London SW10 9NH
Telephone:	020 3315 8000
Royal Brompton Hospital	Sydney Street Chelsea London SW3 6NP
Telephone:	020 7352 8121

GP surgeries

**Holland Park:
Surgery** Lower Ground Floor
Kensington Central Library
12 Phillimore Walk
London W8 7RX

Telephone: 020 7221 4334

**The Portland
Road Practice:** 16 Portland Road
London W11 4LA

Telephone: 020 7727 7711

**Foreland Medical
Centre:** 188 Walmer Road
Notting Hill
London W11 4EP

Telephone: 020 7727 2604

Out-Of-Hours: 111